



Mutual Limited

REDEMPTION REQUEST FORM

Please complete all sections in **BLOCK** letters to make a part or total redemption of your investment.

SECTION 1 – INVESTOR INFORMATION

Unitholder Code

Investor Name

Unit/Street No.

Street Name

Suburb

Post Code

State

Country (if outside Australia)

Contact Details

Home

Mobile

Email Address

SECTION 2 – REDEMPTION AMOUNT

There is a minimum redemption of \$5,000 and a minimum account balance of \$20,000 (IDPS investors should consult their scheme operator). If this redemption request would cause the balance to fall below the minimum amount, Mutual Limited may, at its discretion, treat it as a request for a full redemption.

I/We wish to redeem (Please choose one of the following options):

\$

Or

Keep Minimum Balance

Or

Close the Account

SECTION 3 – PAYMENT INSTRUCTIONS

Please direct credit nominated bank account



SECTION 4 – SIGNATURES

INDIVIDUAL/JOINT INVESTORS

Investor 1 – Signature

Investor 2 – Signature

Date (DD-MM-YYYY)

Date (DD-MM-YYYY)

COMPANY / CORPORATE TRUSTEE INVESTORS

Director/Sole Director

Director/Secretary

Date (DD-MM-YYYY)

Date (DD-MM-YYYY)

Please note: Valid Redemption Request forms received by 3:00 pm Melbourne time will be processed that business day. Redemption Request proceeds will be credited to your nominated bank account in accordance with the Fund PDS but generally within 5 business days.

RETURN COMPLETED ADDITIONAL INVESTMENT FORM AS FOLLOWS:

By Email: mutual@genlife.com.au

Or

By Facsimile + 61 3 9200 2275

Or

By Post: Austock Financial Services Pty Ltd
PO Box 263
Collins Street West Vic 8007

For all queries, please contact Austock Financial Services Pty Limited from Monday to Friday 8:30 am to 5:00 pm Melbourne time. Email: mutual@genlife.com.au or Phone +61 3 8601 2662.

In respect of electronic correspondence (email or fax) relating to redemptions, it is important to be aware that Mutual:

- will not accept electronic instructions unless they are accompanied by the scanned or faxed authorised signature/s of the Investors;
- is not responsible for any loss or delay that results from a transmission not being received by Mutual;
- will not accept a receipt confirmation from the sender's facsimile machine or computer as evidence of receipt of the instructions;
- will not compensate you for any losses relating to electronic instructions, unless required by law; and
- does not take responsibility for any fraudulent or incorrectly completed electronic instructions.

In the event of fraud you agree to release us from, and indemnify us against, all losses and liabilities whatsoever arising from our acting in accordance with any instructions received by electronic instructions bearing your unitholder code and a signature purportedly yours or that of an authorised nominee.

